

R A D I A S

H E A L T H

Welcome to a full circle of care.

A Summary for Clients of RADIUS Health and its Affiliates and Related Entities

Effective 3/19/2026

Sources: Minnesota Statutes 2005, 144.651, Patients and residents of health care facilities; bill of rights; and Minnesota Rules, 9520.0630, Policies and procedures guaranteeing resident rights; 2451.03 subd 3.

This is a summary of your rights under Minnesota Law and Rule. The summary is not complete; please read the complete text of the statute and the rule for more details. The complete text is posted at the offices and facilities of **RADIUS Health** and its affiliates and related entities. For a copy of the complete text, please ask your case manager, staff worker, or program supervisor, or go to: [Sec. 144.651 MN Statutes](#).

Please note that some of the rights summarized here – see items 19 through 30 – may not apply to you unless you live in a residential facility. In addition, we may restrict certain rights if a doctor determines they are not in your best interest; if we decide to do so, the doctor must document that in your medical record.

Under Minnesota Law and Rule, you have the right to:

1. Information about rights

- There are rights that protect you
- Staff must tell you about your rights
- You can have special arrangements if you do not speak English, or have problems communicating to understand information about your rights.

2. Courteous treatment

- Staff must be polite to you
- Staff must treat you with respect

3. Appropriate health care

- You have the right to get the medical care you need.
- You have the right to get the personal care you need.

4. Physician's, advanced practice registered nurses, or physician assistant's identity

- Staff will give you:
 - The name of your doctor
 - The address of your doctor
 - The phone number of your doctor
 - Staff will also give this information to the person you choose to speak for you.

5. Relationship with other health services.

- You might get other health services.
- Staff will give you in writing:
 - The provider names
 - The provider addresses
 - A description of the service
 - Staff will also give this information to the person you choose to speak for you.

- Staff will also give this information to your guardian.

6. Information about treatment.

- You can have special arrangements if you do not speak English, or have problems communicating to understand information about your treatment.
- Your doctor will give you information about your diagnosis and treatment.
- Your doctor will help you understand what to expect.
- Your family can go with you.
- A person you choose to speak for you can go with you.

7. Participation in planning treatment; notification of family members.

- You can take part in your health care planning.
- You can talk to staff about your medical care choices.
- You can take part in meetings about your care.
- Your family can take part in meetings about your care.
- A person you choose to speak for you can take part in meetings about your care.
- Designated support person for pregnant patient or other patient.
- A minimum of one support person chosen by you can be present while you are receiving healthcare during a hospital stay.

8. Continuity of care.

- Your facility will try to give you the same staff.
- Your facility will try to give you a schedule for your care.

9. Right to refuse care.

- If you make decisions for yourself, you can refuse:
 - medical care
 - medication
 - food control
- Staff will explain what could happen if you refuse these

10. Experimental research.

- You do not have to take part in a study or experiment.
- If you want to take part in a study or experiment, you must give the okay in writing.

11. Freedom from maltreatment.

- You have the right to live without bullying.
- You have the right to live without abuse.

12. Treatment privacy.

- Staff will treat you with respect during your personal care.

- You will have privacy for:
 - going to the bathroom
 - bathing
 - personal hygiene
 - Staff can help you with these if you choose

13. Confidentiality of records.

- You have the right to say who can see information about your care.
- Staff will tell you if someone asks to see your personal records.

14. Disclosure of services available.

- Staff will tell you of services included in what you pay for your room.
- Staff will tell you of the extra services you can pay for.
- Staff will assist you to find out:
 - What services Medicare will pay for
 - What services Medical Assistance will pay for

15. Responsive service.

- Staff will be quick to answer your questions.
- Staff will be quick to respond to your requests.
- Staff will be fair to you.

16. Personal privacy.

- You have the right to:
 - Privacy
 - be yourself
 - your own culture
 - your religion
 - your mental wellness
- Except in emergencies, staff will respect the privacy of your room, by:
 - knocking on the door
 - getting your permission before entering

17. Grievances

- Staff will help you:
 - understand your rights
 - stand up for your rights
- You have the right to speak up about:

- Grievances
- policy changes
- service changes
- Staff will post the grievance steps where they are easy to find

18. Communication privacy

- You can choose your friends.
- You can talk to people in private.
- Staff will not read your personal email.
- You will have access to:
 - paper
 - pens and pencils
 - telephone
- Unless you say so, staff will not tell people you are at the facility.

Items 19 to 30 apply to clients who live in residential facilities:

19. Personal property.

- You can keep your clothing.
- You can keep your personal things if there is enough space.
- Staff will provide a locked space for your valuables.

20. Services for the facility.

- You will not work for the facility.
- You will not provide services for the facility.
- You can work for the facility if:
 - It is for health reasons in your medical record
 - It is for goals in your medical record

21. Choice of supplier.

- You can buy or rent:
- items not included in what you pay for your room
 - services not included in what you pay for your room
 - from a supplier of your choice
 - from a supplier who makes sure these meet your medical or treatment needs

22. Financial affairs.

- You can handle your own money, or – if you let someone else handle your money – receive quarterly financial reports.

23. Right to associate.

- If the privacy of other residents is not violated, you can choose:
 - Who you meet with
 - Which visitors you have
 - What you buy
 - Your religious activities
 - Your political activities
 - Your community groups

24. Advisory councils.

- You and your family have the right to take part in resident advisory and family councils.
- Staff must provide help and space for the meetings.
- Council meetings are private:
 - staff will attend only if the Council invites them
 - visitors will attend only if the Council invites them
- Staff will encourage councils to make recommendations about facility policies.

25. Married residents.

- If you are married, visit privately with your husband or wife.

26. Transfers and discharges.

- You will receive an advance explanation of any transfer to another facility or discharge from your current facility.

27. Protection and advocacy services.

- You have the right to access and help with:
 - rights protection services
 - advocacy services
- To help you:
 - understand your rights
 - stand up for yourself
 - protect your rights
- You can talk in private with someone from:
 - rights protection service
 - advocacy services

28. Isolation and restraints.

- If you are a minor living in a residential facility, be free from physical restraint and isolation, except in an emergency, or when a doctor orders them.

29. **Treatment plan.**

- If you are a minor living in a residential facility, get a copy of your written plan that states the treatment goals.

30. **Restraints.**

- If you are living in a nursing home, request and consent to the use of physical restraint

If you have questions or feel that we have denied you any of these rights, talk to a RADIAS staff. We must give you a written response to any complaint you have, if you ask for it.