



Bill of Rights

A Summary for Clients of RADIAS Health and its Affiliates and Related Entities

Effective 8/22/2022

Sources: Minnesota Statutes 2005, 144.651, Patients and residents of health care facilities; bill of rights; and Minnesota Rules, 9520.0630, Policies and procedures guaranteeing resident rights; 245I.12 subd1-3, 2022

This is a summary of your rights under Minnesota Law and Rule. The summary is not complete; please read the complete text of the statute and the rule for more details. The complete text is posted at the offices and facilities of **RADIAS Health** and its affiliates and related entities. For a copy of the complete text, please ask your case manager, staff worker, or program supervisor, or go to: www.leg.state.mn.us/leg/statutes.asp.

Please note that some of the rights summarized here – see items 19 through 32 – may not apply to you unless you live in a residential facility. In addition, we may restrict certain rights if a doctor determines they are not in your best interest; if we decide to do so, the doctor must document that in your medical record.

Under Minnesota Law and Rule, you have the right to:

1. Know what your legal rights are during your stay in a facility, or throughout your course of treatment and maintenance in the community.
Request to leave a facility, or to refuse treatment, if you are receiving services voluntarily. ☐ Know the names and addresses of advocacy individuals and organizations.
Have special arrangements if you do not speak English, or have problems communicating.
2. Receive polite and respectful care.
3. Receive proper medical and personal care based on your needs. There may be limits if the services are not reimbursable by public or private funds.
4. Know your doctor's name, business address, telephone number, and area of specialty.
5. Know the identity of any outside provider from whom you may receive services arranged by us.
6. Get current facts on your diagnosis, treatment choices, risks, and prognosis.
7. Help plan your treatment.
8. Have continuity of care.
9. Refuse treatment, except in an emergency or pursuant to legal requirements, and know the likely consequences of refusing.
10. Refuse to take part in experimental research.

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11. Be free from maltreatment, and from chemical and physical restraints, unless we use them to protect you or others from physical harm.
12. Have privacy and respect about your treatment.
13. Have your personal and medical records kept private.
14. Receive answers to your questions and requests.
15. Speak out freely, without suffering punishment, about problems in our facilities or programs. Suggest changes.
Know the grievance procedure for our facilities or programs. Receive a written response, if you ask for one.
16. Contact available advocacy and protection services.
17. The right to be informed prior to a photograph or audio or video recording is made of you, or to refuse to allow any recording or photograph, outside of standard security video.
18. The right to be free from discrimination based on age, race, color, creed, religion, national origin, gender, marital status, disability, sexual orientation, and status with regard to public assistance.

Items 19 through 32 apply to clients who live in residential facilities:

19. Know what services your facility offers and how much they cost.
20. Have your privacy, individuality, and cultural identity considered as they are related to your social, religious, and psychological well-being.
21. Choose your friends and talk or write to whomever you wish in privacy.
22. Wear your own clothes and have your own belongings, as space permits.
23. Choose not to perform services for the facility, unless those services are part of your treatment.
24. Buy additional services that are not part of your facility's daily rate.
25. Handle your own money, or – if you let someone else handle your money – receive quarterly financial reports.
26. Meet and join business, religious, and community groups. Vote, if you are an eligible voter.
27. Take part in any advisory councils that may exist at your facility.
28. If you are married, visit privately with your husband or wife.
29. Receive an advance explanation of any transfer to another facility or discharge from your current facility.
30. If you are a minor living in a residential facility, be free from physical restraint and isolation, except in an emergency, or when a doctor orders them.

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31. If you are a minor living in a residential facility, get a copy of your written plan that states the treatment goals.
32. If you are living in a nursing home, request and consent to the use of physical restraint.

If you have questions or feel that we have denied you any of these rights, talk to your case manager, staff worker, or program supervisor. We must give you a written response to any complaint you have, if you ask for it.